

Date: May 31, 2001

DSL-BQA-01-031

To: Hospices

HSPC 11

From: Jan Eakins, Chief
Provider Regulation and Quality Improvement Section

Via: Susan Schroeder, Director
Bureau of Quality Assurance

Hospice Update

The purpose of this memorandum is to provide you with information received from the federal Health Care Financing Administration (HCFA) related to:

- Hospice questions and answers
- Responses to questions from the National Hospice and Palliative Care Organization (NHPCO)

Hospice Questions and Answers

BQA received the [attached memorandum, ref. S&C 01-13](#), dated April 24, 2001, from the Health Care Financing Administration (HCFA), Survey and Certification Group. The memo provides responses to frequently asked questions submitted to HCFA from the Hospice Association of America.

Responses to questions from the NHPCO

The Bureau of Quality Assurance (BQA) received the [attached memorandum, ref., S&C 01-18](#), dated May 3, 2001, from HCFA, Survey and Certification Group. The memo provides answers to questions that HCFA received from the NHPCO.

Resources

Please direct questions related to the attached HCFA memos, to the resource contacts listed below:

Hospice Regulations:

- Barbara Woodford, Nurse Consultant, at woodfba@dhfs.state.wi.us or 608-264-9896.

Survey Issues:

- Juan Flores, Supervisor, Health Services Section, Southern Unit, at florejj@dhfs.state.wi.us or 608-261-7824.
- Jane Walters, Supervisor, Health Services Section, Northern Unit at walteja@dhfs.state.wi.us or 608-267-7389.

Pharmacy/Medication:

- Douglas Englebert, Pharmacy Practice Consultant, at ehgleda@dhfs.state.wi.us or 608-266-5388.

Attachments